# **OBJECTIVE**

The current job I have have exposed me to the issues users have, both hardware and software. Using the skills garnered over the years, there issues that I have been able to resolve more efficiently with only the resources available, but can only go so far and would like to start creating solutions instead of using solutions from others

# **EDUCATION**

## **New York University** – Tandon School of Engineering

Bachelor of Science: Computer Engineering

* Selected Coursework: Computer Architecture, Operating Systems, Embedded Systems, Computer Networking, Data Structure and Algorithms, Circuitry and Electronics Design

# **EXPERIENCE**

# **Valiant Technology**

Technical Support Engineer (September 2017 – Present)

* Resolved consumer problems in ­­­­­­­multiple areas by developing innovative solutions
* Created an automation system within the company to reduce problem-to-solution turnaround by 80%
* Integrated backup deployment earning a Datto Backup
* Conducted regular hardware and software updates and upgrades with little to no impact to user

## **NYU Resource Center**

Computer Science Tutor (September 2014 – May 2017)

* Increased students’ confidence and ability, demonstrated through high levels of retention
* Coursework included Data Structures, Algorithms, Computer Networking

# **SKILLS**

* Programming Languages: Python, C++
* Architecture: x86 and x64 Assembly, MIPS, FPGA
* Circuit and Electronics Design